



**Shenzhen GreatAsia Electronic Co.,Ltd.**

**深圳市格瑞特亚电子有限公司**

## **Quality Assurance**

1. Products can replace free under conditions within one month after sale, in the precondition of non-artificial damage.

产品售出一个月内，无人为损坏 30 天内无条件换新。

2. Products can repair free within one year after sale if it can't use due to quality problems, in the precondition of non-artificial damage.

产品售出一年内无人为损坏，由于产品质量问题造成无法正常使用我司负责免费维修。

3. The warranty time is 1 year. Within warranty period, if under the correct usage, any product problem, we will offer the repair service for free.

产品保修期为 1 年，保修期内正常使用情况下，产品发生故障或是损坏，我司予以免费维修。

4. Warranty time is start with the date of manufacturer,if any special circumstances, the buyers can negotiate.

保修期起始时间为我司制造出厂日期，特殊情况由买家与我司共同协商。

5. Even if within the warranty period, if the following occurs, certain

maintenance costs will be charged:

即使在保修期内，如发生以下情况，将收取一定的费用：

a:The malfunction and damaged caused by incorrect use, the unauthorized repairs and alternation.

因使用上的错误及自行擅自修理，改造而导致的故障及损坏。

b:The damage caused by fire, flood, abnormal voltage, other natural disasters and secondary product damage.

由于火灾，水灾，电压异常，其它天灾及二次灾害的造成的产品损坏。

c:The product malfunction caused by fall and transportation failures after purchase.

购买后由于摔落及运输导致的产品故障。

d:The malfunction and damaged caused by the other barriers(man-made factors or external device)

因产品以外的障碍（人为或者外陪设备因素）而导致的故障及损坏。

e:The repair after warranty period, we offer repair with part of the products: motherboard, screen and charging only the costs of such components.

超过保修期的产品，我司提供维修，但使用的零部件如主板，显示屏会收取成本费用。

6. Repair products will finish within 7-15 working days when components on stock or special situation need check with sales

representative.

在有库存的配件下，我们维修时间一般是 7-15 个工作日，如有特殊情况请联系我司销售代表。

7. All repair products shipping cost will be paid by buyer(Except buyer yearly order is over USD100,000.Seller can bear one time one side shipping for buyer)

我司不承担任何维修产品的运输费（除非客户一年内订单超 10 万美金，我司方可承担一次单边运费）

8. Battery will be guaranteed for 3 months

电池保修期为 3 个月

9. Defective allow arrange is 2%-4% for all of our products.

问题产品允许范围比例为 2%-4%属于正常现象。

10.Any problems in the after-sales service, please contact us directly.

在售后服务中如有任何有疑问，请您与我司联系。

Shenzhen GreatAsia Electronic Co.,Ltd.

For and on behalf of  
GREAT ASIA ELECTRONIC CO., LIMITED  
偉亞電子有限公司  
After-sales Service Center

2011-10-20

2011-10-20